This webinar will review new requirements for the QAPI plan to ensure the program addresses all of the care and services a facility provides, including how a facility obtains feedback, collects data, monitors adverse events, identifies areas for improvement, prioritizes improvement activities, implements corrective and preventive actions, and conducts performance improvement projects.

**Learning Objectives**

1. Hear updated guidance for the requirements of participation around QAPI, Compliance and Ethics Program, Physical Environment, and Nursing Services
2. Understand operational and procedural changes your facility may need to implement
3. Learn best practices for your facility to remain compliant with the new survey guidance

**CMS Phase 3 Guidance Webinar Series**

This 4-part webinar series with NADONA will explore the updated surveyor guidance for Phases 2 and 3 of the Rules of Participation, covering numerous F-Tags. You’ll gain detailed insight into the requirements and next steps in preparation for the implementation on October 24, 2022.

**Presented by:**

- **Nancy Tuders, RN, GER-BC, IP-BC, CDONA**
  NADONA Assistant Director of Education

- **Rebecca Wingate, PharmD**
  Director of Clinical Operations, PharMerica

*This webinar has been approved for 1 participant hour/CEU with NAB/NCERS.*