

Using and Cleaning Fingerprint Readers

Using the Fingerprint Reader

For comfort and reliability, it is recommended that you use the index finger of either hand.

To ensure proper use of the fingerprint reader when enrolling your fingerprints or when authenticating yourself using the fingerprint reader, perform the following steps:



1. Place the entire pad of your finger -- not just the tip or the side of your finger -- in the center of the oval window of the fingerprint reader, as shown in the picture above.
2. Apply steady, even pressure on the oval window. Do not roll or swipe your finger.
3. Hold your finger on the oval window until you see the light under the window blink. This indicates that the fingerprint reader has scanned your fingerprint. (You may find that this process takes longer than normal when your skin is dry).
4. When the light blinks, lift your finger from the oval window. Depending on how your fingerprint reader is configured, you may also hear a sound along with the blink of the light.

If the fingerprint reader scans your fingerprint, as indicated by the blink, but the DigitalPersona software does not authenticate you after several attempts, try re-enrolling your fingerprint.

Cleaning the Fingerprint Reader

The condition of the fingerprint reader affects its ability to obtain a good quality scan of a fingerprint. To maintain the fingerprint reader, the oval window should be cleaned periodically as follows:



Press the sticky side of a piece of adhesive cellophane tape across the oval window, and then peel it away, as shown in the picture above. If necessary, gently wipe the window with a cloth (not paper) dampened with a mild ammonia-based glass cleaner to remove any milky haze.

Never do the following:

- Do not rub the oval window with an abrasive material, including paper.
- Do not poke the oval window coating with your fingernail or with any other item, such as a pen.
- Do not submerge the fingerprint reader in liquid.
- Do not spray liquid on the fingerprint reader or allow liquid to drip inside.
- Do not use the fingerprint reader if it has incurred damage, such as a cracked or frayed cord or a broken connector.
- Pour glass cleaner directly on the reader window
- Use alcohol-based cleaners