

# 2009 NATIONAL CONFERENCE REGISTRATION

PHOENIX CONVENTION CENTER  
PHOENIX, ARIZONA  
JULY 11-15, 2009

JUST ADDED!  
Quality Indicator Survey  
Certification Program!



**NADONALTC**

NATIONAL ASSOCIATION DIRECTORS OF NURSING ADMINISTRATION/LONG TERM CARE

This year's theme  
**MISSION  
POSSIBLE**

## Goals of the 2009 NADONA/LTC National Conference

- Establish a forum in which nurses can exchange their knowledge and experience with colleagues to improve management of patients within the long-term care continuum
- Identify new and innovative methods to meet the increasing clinical needs of patients requiring long-term care
- Update members on current methods to enhance the management of healthcare providers, healthcare professionals, and support staff that work within the long-term care continuum
- Define and provide recommendations and guidance on meeting current and future regulatory and legal challenges of caring for patients within the long-term care continuum

## Why Attend This Year's Annual Conference?

There are numerous reasons to attend this year's National Conference. During these times of rapid change and challenges, this year's focus will be "Mission Possible"—reaching or maintaining your goals even when things get tough! To build on this, we are very proud to have as this year's Keynote Speaker LeAnn Thieman, author of *Chicken Soup for the Nurse's Soul* and the other *Chicken Soup for the Soul* book series.

During these challenging times, there is no better occasion to get updated on the newest clinical and management techniques. We will again be offering "Boot Camps" on Saturday, July 11—these were very well received in previous years! The sessions offered at this year's National Conference will include the newest and most timely information on methods to improve care and efficiencies within your practice and facilities. In addition, these sessions will provide you with continuing education credit that is required to maintain licensure.

**We have also recently added a session on the new Quality Indicator Survey! This session will allow you to become QIS certified!**

Just as important as education, the National Conference provides you with time to network and build relationships with your colleagues and to learn from other facilities located in other parts of the country.

## Make This Year's National Conference Your Family Vacation!

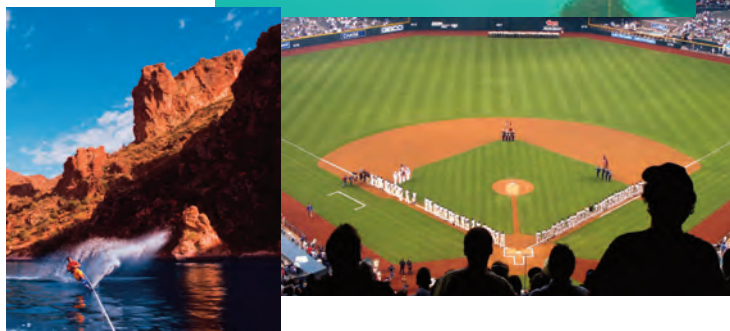
This year's National Conference is taking place during the summer, so although we realize you will technically be here on business, don't let that deter you from making this your family vacation! While you're in the sessions, your family can be out having fun! Known as "Valley of the Sun" for its bright days, Phoenix offers a variety of interesting things to do and many sights to see; including one of nature's best-known miracles, the Grand Canyon. The city and its surrounding areas are filled with rich culture just waiting for you to explore!

To help get everyone's adventurous side in gear, NADONA is planning on offering exciting activities for your entire crew! A range of activities are being planned, from motorcoach tours to jetskiing, and we hope you'll take advantage of these offers! Possible excursions and activities include:

- Tour of the Grand Canyon and Navajo Reservation
- Tour of the City with Shopping
- Golfland/Sunplash (water park)
- Jetskiing
- Desert Barbeque
- Tour of the City and Heard Museum

More information on these and other activities will be made available to you in the upcoming months.

We look forward to seeing you in Phoenix!



## 2009 National Conference Tentative Schedule of Events Hyatt Regency and Convention Center Phoenix, Arizona

### Saturday, July 11

7:30 am	Registration opens
9:00 - 12:00 pm	Boot Camps SNF & ALF Part I
12:00 - 1:00 pm	Lunch for Boot Camps
12:00 - 5:00 pm	State Presidents' Roundtable
1:00 - 4:00 pm	Boot Camps SNF & ALF Part II
6:30 - 9:30 pm	State Presidents' Dinner

### Sunday, July 12

7:00 am	Registration opens
7:30 - 9:00 am	Breakfast Program
<b>9:00 - 11:00 am</b>	<b>Opening Ceremony</b> <b>Keynote Speaker LeAnn Thieman-</b> <b>Author of Chicken Soup for the</b> <b>Nurses Soul-Doses One and Two</b>
11:15 - 12:45 pm	Size Sensitive Care: Assessment of the Obese (Concurrent Session)
11:15 - 12:45 pm	An Update on the New Nurse Aide Testing (Concurrent Session)
1:00 - 2:30 pm	Product Workshop Lunches
2:45 - 4:15 pm	Effective Hand Washing for the Healthcare Provider
4:30 - 6:00 pm	Ethics and Personal Values (Concurrent Session)
4:30 - 6:00 pm	Disaster planning: Sheltering in Place (Concurrent Session)
6:15 - 8:00 pm	Dinner Program
8:30 - 10:30 pm	President's Reception

### Monday, July 13

7:30 - 9:30 am	Product Workshop Breakfast—Managing UI in AL and LTC ... Avoiding F-Tag 315
9:45 - 11:15 am	Tradition! Tradition! A Time for Change? The Turn Study (Concurrent Session)
9:45 - 11:15 am	Nutritional Requirements in the Long-Term Care Resident (Concurrent Session)
11:30 - 3:30 pm	Exhibits and Lunch
3:45 - 5:45 pm	Using Culture Change to Dramatically Reduce Turnover (Concurrent Session)
3:45 - 5:45 pm	Enhancing Your Leadership and Management Skills (Concurrent Session)
6:00 - 7:30 pm	Dinner Program
8:00 - 10:00 pm	Nursing Rounds Hospitality Suites

### Tuesday, July 14

7:30 - 9:00 am	Breakfast Program
9:15 - 10:45 am	Mission Possible—Effective Pharmacy and Therapeutics Committee Meetings (Concurrent Session)
9:15 - 10:45 am	Advancing Excellence (Concurrent Session)
11:00 - 2:30 pm	Exhibits and Lunch
<b>2:45 - 6:00 pm</b>	<b>Quality Indicator Survey Certification</b> <b>Program: Part I (Concurrent Session)</b> <b>Patches Bryan, RN, CDONA</b>
2:45 - 4:00 pm	Taking the Plunge to Improve Safety Through Integrated Technologies (Concurrent Session)
4:15 - 5:45 pm	Mission Possible—Error FREE Med Pass in Assisted Living (Concurrent Session)
7:30 - 10:00 pm	Awards Banquet and Ceremony

### Wednesday, July 15

7:15 - 8:45 am	Product Workshop Breakfast
9:00 - 10:30 am	Mission Possible—Surviving a Recovery Cost Audit (RAC) Part I (Concurrent Session)
9:00 - 10:30 am	Creative Ways to Retain Staff (Concurrent Session)
10:45 - 12:00 pm	Mission Possible—Surviving a Recovery Cost Audit (RAC) Part II (Concurrent Session)
10:45 - 12:00 pm	Mission Possible—Fall Prevention: An Individual Guide for Morning, Noon and Night (Concurrent Session)
12:15 - 1:30 pm	Lunch Program
<b>1:45 - 4:45 pm</b>	<b>Quality Indicator Survey Certification</b> <b>Program: Part II (Concurrent Session)</b> <b>Patches Bryan, RN, CDONA</b>
1:45 - 3:00 pm	Reduce Your Risk of Litigation: Issues Involving Wound Prevention and Management (Concurrent Session)
3:15 - 4:45 pm	Surviving a Survey in Assisted Living (Concurrent Session)
5:00 pm	Closing Session

### Conference Tips

- ✦ Don't forget your sunscreen and sunglasses!
- ✦ Bring business cards!
- ✦ Be sure to dress in layers!
- ✦ Pack your bathing suit!
- ✦ Hydration is key – drink plenty of water!
- ✦ Remember to bring your camera to capture all of Arizona's beautiful scenery!
- ✦ Spend all your free time in flip-flops!
- ✦ Purchase memorable souvenirs with a visit to the shopping district!
- ✦ Sip a margarita poolside!
- ✦ Cool off with a visit to the water park!
- ✦ Catch an exciting Diamond-backs game!

# 2009 NATIONAL ATTENDEE REGISTRATION APPLICATION

## BOOT CAMP REGISTRATION

Saturday, July 11th (Preregistration required, application non-refundable, non-transferrable)

- Part I (9:00-12:00 pm).....\$100 .....
- Part II (1:00-4:00 pm) .....\$100 .....
- Part I & II.....\$150 .....
- Lunch for Boot Camp .....\$25 .....

## MEMBER REGISTRATION

- Early Registration (On or before June 15, 2009).....\$599 .....
- Late Registration (After June 15, 2009).....\$649 .....

## NON-MEMBER REGISTRATION \*

- Early Registration (On or before June 15, 2009).....\$749 .....
- Late Registration (After June 15, 2009).....\$849 .....

## COE WINNER \*

- SKILLED CARE
- ASSISTED LIVING (must fill out COE Application)

- Early Registration (On or before May 1, 2009).....\$399 .....
- Late Registration (After May 1, 2009).....\$449 .....

## 10-YEAR AWARD WINNERS\*

- SKILLED CARE
- ASSISTED LIVING (must fill out COE Application)

- Early Registration (On or before June 15, 2009).....\$399 .....
- Late Registration (After May 1, 2009).....\$449 .....

## GUEST TICKETS

- Exhibit hall ticket, all meals, and banquet ticket .....\$350 .....
- No persons under the age of 18 allowed in Exhibit Hall*

- EXTRA BANQUET/RECEPTION TICKET .....\$85 .....

\*Inaccurate totals will be assessed on-site.

TOTAL \_\_\_\_\_

\_\_\_\_\_  
First Name Last Name

\_\_\_\_\_  
Home Address City State ZIP

\_\_\_\_\_  
Facility Name State

\_\_\_\_\_  
Home Phone Daytime Phone

\_\_\_\_\_  
Email Address Corporation Name

Payment Method (Please print clearly)

- Check or Money Order Enclosed
- Visa     MasterCard     American Express

Card# : \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_

Signature: \_\_\_\_\_ Card ID: \_\_\_\_\_ (3 digit code on back, if none, leave blank)

### Registrant Payment Schedule

The conference fee, when paid in full, will include: All educational meetings, most meals, 1 banquet ticket, exhibit hall admission, all educational materials and breaks.

*Please mark all that apply. Total your choices.\**

Refunds will be assessed \$100 until April 27, 2009 (after April 27, 2009 no refunds will be made.)

**Register after February 10, 2009 and by May 1, 2009 to be entered in the grand prize drawing.**

**TAX DEDUCTIONS** Under the Tax Reform Act of 1986, the cost of education (including tuition fees, travel and lodging) is fully deductible to institutions. Educational costs may be deducted by individuals to the extent that miscellaneous itemized deductions exceed 2% of adjusted gross income. Consult your tax advisor for details.

Mail: make check or money order payable to: NADONA/LTC, Reed Hartman Tower, 11353 Reed Hartman Highway, Suite 210, Cincinnati, Ohio 45241  
Toll free registration with Visa/MasterCard/American Express: 1-800-222-0539 or fax application to (513)791-3699.  
Apply for membership on our website with Visa/MasterCard/American Express: [www.nadona.org](http://www.nadona.org).

Have questions? Call MatureHealth Communications toll free 1-877-764-7267 or email us at [info@maturehealth.com](mailto:info@maturehealth.com)

**CIRCLE OF EXCELLENCE FACILITY / PLATINUM COMMUNITY / 10-YEAR APPLICATION**

Facility DON/ADON must be an active member of NADONA/LTC.

Zero (0) deficiencies from state or federal survey or proof of employment at the same facility/community as a director of nursing or equivalent for at least 10 years. Evidence must be submitted at time of application. Evidence accepted for proof of employment is a letter (on facility letterhead) from Administrator/Executive Director.

Award is based on surveys conducted from April 1st to April 1st each year.

Applications must be received on or before May 1, 2009.

Applications must be completed fully. Incomplete applications will not be accepted.

***2009 National Conference  
Registration . . . \$200 OFF for zero  
deficiency, \$200 OFF for 10-year  
same facility/community DON's***

***To take advantage of this  
offer complete the Attendee  
Registration Application and  
Circle of Excellence Facility/  
Platinum Community Application.***

\_\_\_\_\_  
**First Name** **Last Name**

\_\_\_\_\_  
**Facility/Community Name (Please print Facility/Community name as you would like it to appear on the certificate)**

\_\_\_\_\_  
**Corporation**

\_\_\_\_\_  
**Administrator/Executive Director** **Director of Nursing**

\_\_\_\_\_  
**Facility/Community Address**

\_\_\_\_\_  
**City** **State** **ZIP**

\_\_\_\_\_  
**Telephone** **Email Address**

Over 10 years employment at the same facility (Provide letter from Facility Administrator/Executive Director)

Zero deficiency (Complete the following)

Circle of Excellence Facility     Platinum Community

Date of facility/community survey: \_\_\_\_\_

*Please provide evidence of survey between 4/1/08 and 4/1/09 on a separate sheet and attach to this application.*

To what or whom do you attribute achieving zero deficiencies in your facility/community? (May use additional paper, if necessary)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# NADONA/LTC MEMBERSHIP APPLICATION

Applicant Information- (Please print clearly- Use one form for each applicant)

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Home Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Home Phone \_\_\_\_\_ Home E-mail \_\_\_\_\_ License # and State \_\_\_\_\_

Corporation \_\_\_\_\_

## Facility/Community Information

Facility/Community Name \_\_\_\_\_

Facility/Community Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Facility/Community Phone (including extension) \_\_\_\_\_ Work E-mail \_\_\_\_\_

Title (Position) \_\_\_\_\_

## Membership dues-

Please see if your state is listed below and if they offer savings on a two-year membership. If you do not see your state listed, inquire about beginning a chapter in your state!

	1 yr/2 yr		1 yr/2 yr		1 yr/2 yr		1 yr/2 yr
Arizona.....	\$25/40	Illinois.....	\$25/50	Missouri.....	\$30/50	Oklahoma.....	\$25/50
Arkansas.....	\$20/30	Indiana.....	\$25/40	New Hampshire.....	\$25/40	Pennsylvania.....	\$25/45
California.....	\$20/40	Kentucky.....	\$25/50	New Jersey.....	\$40/75	South Carolina.....	\$25/50
Connecticut.....	\$25/50	Maryland.....	\$30/60	New Mexico.....	\$25/50	Tennessee.....	\$25/50
Florida.....	\$35/70	Massachusetts.....	\$35/55	New York.....	\$20/55	Texas.....	\$35/65
Georgia.....	\$25/45	Michigan.....	\$30/60	North Carolina.....	\$25/50	Virginia.....	\$25/40
Hawaii.....	\$30/60	Minnesota.....	\$25/50	North Dakota.....	\$35/70	Washington.....	\$25/50
				Ohio.....	\$20/35	West Virginia.....	\$20/40

## NADONA/LTC Membership Applicants

Add your state dues to your NADONA/LTC national dues

If your state appears above must add state dues

	1 Year Membership	2 Year Membership
National Dues	\$85.00	\$150.00
State Dues	_____	_____
<b>TOTAL DUE</b>	_____	_____

Payment Method (Please print clearly)

Check or Money Order Enclosed

Visa     MasterCard     American Express

Card# : \_\_\_\_\_ Expiration Date: \_\_\_\_/\_\_\_\_

Signature: \_\_\_\_\_ Card ID: \_\_\_\_\_ (3 digit code on back, if none, leave blank)

Mail: make check or money order payable to: NADONA/LTC, Reed Hartman Tower, 11353 Reed Hartman Highway, Suite 210, Cincinnati, Ohio 45241

Toll free registration with Visa/MasterCard/American Express: 1-800-222-0539 or fax application to (513)791-3699.

Apply for membership on our website with Visa/MasterCard/American Express: [www.nadona.org](http://www.nadona.org).



**Hotel Information**  
 Hyatt Regency Phoenix  
 122 North Second Street  
 Phoenix, Arizona 85004  
 602-252-1234 Main number  
[www.hyattregencyphoenix.com](http://www.hyattregencyphoenix.com)

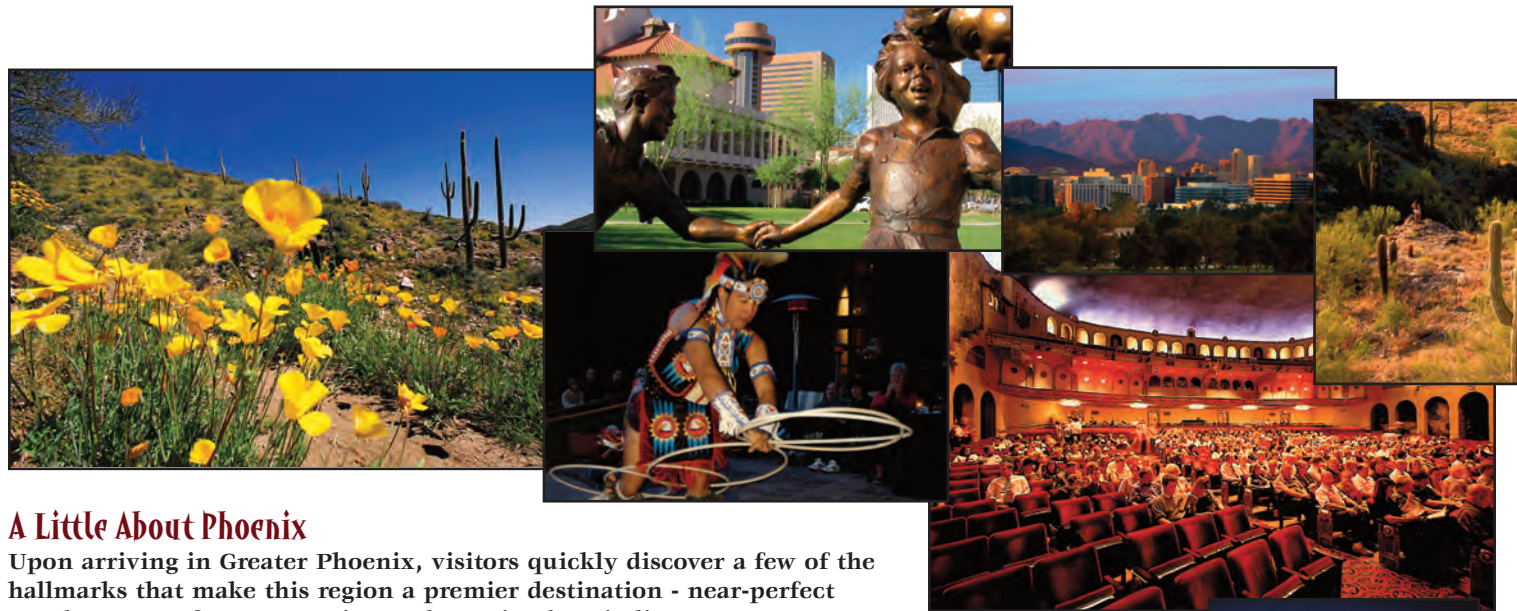
Please call The Hyatt Phoenix Reservations Department directly at 888-421-1442 to facilitate your hotel room reservations. Please identify yourself as an attendee of the National Association Directors of Nursing National Conference (NADONA/LTC). You can also book your hotel reservation on-line at the following website, [http://www.nadona.org/cart/proddetail.php?prod=2009\\_registration\\_members](http://www.nadona.org/cart/proddetail.php?prod=2009_registration_members)

NADONA/LTC has a room block for the evenings of Thursday, July 9 through Thursday, July 16, 2009. The contracted room rate for these nights is \$129 (single/double occupancy) per night plus tax and applicable charges. Please contact MatureHealth Communications at 877-764-7267 if you have any questions.

**The NADONA/LTC room block cut-off date is Friday, June 19, 2009.** After June 19, the group rate expires and rates may be higher. If guest rooms are requested after this date, reservations can still be made, but at the prevailing rate. Only non-smoking rooms have been requested. Depending on availability, rooms are not guaranteed.

You may cancel your reservation up to 3 PM, 24 hours prior to your arrival. Any cancellations after that time or no-shows will result in a cancellation fee of one night's room rate plus tax.

NADONA/LTC is in the process of contracting with a leading travel management company to assist in air and ground transportation arrangements at discounted rates. More information will be sent to you after registering for the meeting.



### A Little About Phoenix

Upon arriving in Greater Phoenix, visitors quickly discover a few of the hallmarks that make this region a premier destination - near-perfect weather, ease of transportation and genuine hospitality.

The average high in Greater Phoenix is 85 degrees and, with more than 325 days of sunshine per year, smiles are wide and spirits are high. From the moment you touch down at Sky Harbor International Airport, the outdoors beckon the adventurer in you.

Located just three miles from downtown Phoenix and less than a half an hour from most popular resorts and attractions, Sky Harbor also provides efficient service that will help make your travels seamless. Greater Phoenix is a growing metropolis that maintains a laid-back personality, where friendly people are in the majority, and where superior service is to be expected.

Phoenix, which covers 514 square miles, is the fifth-largest city in the country with a population of more than 1.42 million people.

More than 13.5 million people visit Phoenix each year. More than 30 million people visit Arizona each year.





**NADONALTC**

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REED HARTMAN TOWER  
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